

Welcome to the HS2

# COMMUNITY UPDATE

Phase One of the new High Speed Two (HS2) railway – the part of the route between the West Midlands and London – has received legal approval to go ahead.



## What will I see in my local area?

To enable construction to begin, we will be undertaking some works along the Phase One route such as ground investigations, ecology surveys, archaeological works, utility diversions and some demolitions.

We will keep you updated about what is happening in your area through regular engagement and communications, which will include newsletters, regular events or local meetings. To find out more about when we will be visiting your community, you can call our 24-hour helpdesk on **020 7944 4908** or email us at [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk).

## What is happening with the HS2 railway?

The hybrid Bill for Phase One of HS2 has received Royal Assent.

This means that Parliament has approved the Bill, making it an Act of Parliament, which gives the Government permission to build a new high speed railway between Birmingham and London.

HS2 Ltd has now been instructed to begin the construction of the new railway. This leaflet has been sent to everyone living near the Phase One route.

## Our commitments to you

HS2 is Europe's largest infrastructure project, with more than 140 miles of new railway being built in Phase One between Birmingham and London. HS2 Ltd is committed to being a good neighbour by treating those in our communities with respect and compassion, and building the railway with care and consideration.

We aim to reduce the impact of construction activity in our communities as much as possible. The Code of Construction Practice sets out the standards and commitments we will follow, and how we will monitor progress. To find out more please visit [www.gov.uk/hs2](http://www.gov.uk/hs2) or contact the helpdesk.

Some of the commitments we have made to you include:

- Continuing to build respectful, long-term relationships with our communities and actively encouraging our workforce to be considerate and accountable for their actions at all times;
- Working with our communities to develop local two-way engagement and communication programmes tailored to local needs;
- Making sure communities are aware of any construction activities taking place in their area;
- Operating a community helpdesk 24 hours a day, 365 days a year, providing a direct line to the community engagement team;
- Making safety a priority for our communities and our workforce;
- Respecting the wellbeing of our communities, minimising disruption to their lives with local environmental and traffic management plans;
- Leaving a positive and sustainable legacy for the communities where we operate;
- Managing and reducing waste across our construction sites; and
- Encouraging our workforce to use modes of transport which are environmentally friendly to travel to work.

## How could my land or property be affected?

You may have already talked to HS2 Ltd, or one of our representatives about your land or property. If any of your land or property is directly affected by the new railway, HS2 Ltd will be writing to you personally. If you want to talk to someone at HS2 before we get in touch, you can call our helpdesk on [020 7944 4908](tel:02079444908) or email us at [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk).

For independent advice about property matters, you can call the Royal Institution of Chartered Surveyors' helpline on [02476 868 555](tel:02476868555). They will put you in touch with surveyors in your area, who can provide up to 30 minutes of free professional advice.

If you have any questions or you would like to find out more, you can get in touch with our helpdesk (open 24/7):



**TELEPHONE**  
**020 7944 4908**



**EMAIL**  
**HS2enquiries@hs2.org.uk**



**MINICOM**  
**020 7944 6500**

Please contact us if you would like a free copy of this leaflet in:

- Large print
- Braille
- Audio
- Easy read

You can also contact us for help and information in a different language.